



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 19th February 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/01/34.

You requested the following information, please also see our response below:

I would like to have figures on the number of times an ambulance service crew was assaulted when they were on duty and the total number of times an emergency unit was sent out (in order to calculate the proportion of assaults) during the last three financial years (or, if available, during the last three calendar years).

Please find data below relating to assaults, unfortunately we are unable to break this down any further.

Reports for the last 5 years can be found on the following link:

<http://www.nahs.org.uk/index.php/nhs-reports>

Please find data below for 1st April 2016 – 31st March 2017 which is in the process of being published:

Total Assaults	Assaults Involving Medical Factors*	Assaults <i>NOT</i> Involving Medical Factors	Declared Total Staff** As at 31/3/17	Total Operational Staff As at 31/3/17	Criminal Sanctions	Civil and Administrative Sanctions
234	45	189	3758	2477	24	80

Please see table below which shows the total calls received, total incident with a response and total responses at scene:

Year	Total Calls	Incidents with response	Total resources at scene
2014-2015	906093	688964	1162002
2015-2016	920771	711760	1217155
2016-2017	1002047	735950	1231458

Our Trust views assaults against its staff very seriously. Our Local Security Management Specialist actively promotes awareness of our zero-tolerance stance with regard to assaults on staff and encourages staff to report incidents.

The Trust also ensures that our operational staff are provided with conflict resolution training to minimise the risks of assaults.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust